



Mayoress Sue Murrin-Bailey and daughter Sasha present West Lancs Disability Helpline Chairman David Roscoe and manager Tony Lewis with the award. With them at last week's reception which also marked their 30th anniversary are l-r Victor Nolan, Cindy Robertson, Mavis Nolan and Sylvia Cranshaw. Code1042869

Birthday boost for service volunteers

STAFF at West Lancashire Disability Helpline have been celebrating the service's 30th anniversary. West Lancashire's Mayoress, Sue Murrin-Bailey, attended a reception to mark the event.

The helpline's birthday comes at the same time the organisation has been awarded the Queen's Award for Voluntary Service.

This is the highest award given to volunteer groups across the UK for

"outstanding work" done in their local communities.

The charity provides high quality, free, confidential information, advice and support to disabled people and their carers, which enables them to make informed choices.

Examples of services provided include: information and advice about equipment, holidays, leisure, mobility, community care, transport, tribunal representation, welfare benefits, form-filling and

signposting.

The team deals with over 4,800 enquiries each year and generates well over a million pounds in welfare benefit income for clients. For every £1 invested in the charity by funders, the team generates £7.80 in benefits for people with disabilities in West Lancashire.

Tony Lewis, the manager of the Disability Helpline said: "We are honoured to have been granted this most prestigious award in our 30th anniversary year."